



DATA PROTECTION POLICY

How we use your Data

The details we collect from you will be used to contact you in relation to your account with us, or if you have specifically requested to receive information from GDC Fire and Security, by providing your consent.

We use secure software, provided by 3rd party providers to manage your personal data. They are trusted suppliers and we have verified their privacy compliance in accordance with our own standards and the General Data Protection Regulation and have found those to be satisfactory.

The Data We Collect

Personal data we collect from you, with your consent, can include your name, address, email, telephone number and IP address. We use these to enable us to process your requests and contact you in relation to your enquiries.

Our Promise

Aside from the aforementioned third-party secure software providers, please be assured that your data is not shared with anyone else. We have also enhanced security of our network infrastructure to ensure the security of your details.

If you no longer wish for us to hold or process your details, you may request for them to be removed at any time and we will oblige.

It is possible to ask for some details to be removed, rather than all. This can be done by sending an email to info@gdcfiresec.com, or by visiting our website www.gdcfiresec.com/gdprpolicy.

If you decide to leave us, unless specified we will retain your details for 24 months in the event you wish to return. After that time your details will be deleted in a secure manner, unless laws which supersede GDPR require us to maintain these details for the amount of time specified by superseding laws.

For any further details on this, please contact us via one of the following methods:

Telephone: 02896 223008

Email: info@gdcfiresec.com

Postal Address: 43 Riverside, Belfast, BT17 9DJ

Marketing

We would like to keep you informed of any products, services and information we feel will be either informative or useful to you. You can change your preferences or opt out at any time by changing your preference settings. This can be done by sending an email to info@gdcfiresec.com, or by visiting our website www.gdcfiresec.com

All our marketing emails will also provide a link to your preference centre, from which you can change your options at any time or unsubscribe.

This website may contain links to enable you to visit other websites of interest. However, once you have used these links to leave our site you should note that we do not have any

control over any other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting other sites and such sites are not governed by this Privacy Statement. You should exercise caution and read the Privacy Statement applicable to the website in question.

This website provides the option to chat online. The online web chat tool will collect your IP Address, name and email address if you provide this information. This is used for analytical purposes and to contact you in relation to your enquiry.

This website provides the option to set up a Direct Debit. This service is provided by [SmartDebit](#). The information you provide is collected by them to provide this optional service. We do not collect any information you provide with our website eco-system.

Rights to Access your Data

You are entitled to request a copy of the information we hold about you. If you would like us to send this to you, please contact us by sending an email to info@gdcfiresec.co.uk. We may undertake some extra ID checks as a safeguard.

It is important to us that the data we hold about you is accurate and up to date. You may request for details to be amended, or even removed if they are incorrect.

You may contact the ICO via the following details in the event you are dissatisfied with our handling:

<https://ico.org.uk/concerns/handling/>

ICO Phonenumber – 0303 123 1113